

# BT Redcare Classic

## intelligent alarm signalling

### When did you last take action upon hearing an alarm?

These days, alarms are sadly often ignored. And if your premises are away from passers-by or it's the middle of the night, a response is even less likely. What's more, to overcome unnecessary call-outs caused by false alarms, the police tend to respond when there's confirmation of a break-in from an accredited alarm receiving centre.

Just because you have an alarm system installed, it doesn't mean you're fully protected.

BT Redcare Classic continuously checks that the telephone line is there and will notify the alarm receiving centre within seconds if your telephone line is tampered with or a fault occurs. This centre can then summon the police, or authorised keyholder, as required.

### How secure do you want to be?

Different types of alarm systems offer different levels of protection:

- 'Bells only' – as the name suggests, this is no more than an alarm bell which will ring for up to 20 minutes and which may be ignored.
- Digital communicator – is where your alarm system is connected to an alarm receiving centre via a dedicated phone line. When an alarm is triggered, the alarm receiving centre receives notification and calls the relevant emergency service. A dedicated phone line is usually needed, meaning additional annual rental costs. Should this line be cut or get damaged it may not be immediately detected.
- BT Redcare uses intelligent technology to actively check that your phone line is working and to detect any problems. Line cuts or faults are signalled to the alarm receiving centre within seconds. This tried and tested technology is provided by BT Redcare and was pioneered by BT.



'Our business is logistics (warehousing and distribution). Our operation means that millions of pounds worth of stock is trusted within our care and our clients include a number of the top brands – with stakes as high as this, we opted for BT Redcare for maximum protection against theft and fire.'

David McClelland, PDS (International) Limited

## How BT Redcare Classic works

BT Redcare Classic monitors property and premises every second of the day by actively checking that your phone line is working. If there are any interruptions a warning signal will be delivered to the alarm receiving centre. This means that your alarm signalling can never be compromised without the knowledge of the alarm receiving centre.

BT Redcare Classic doesn't require a dedicated phone line and will work on your existing BT phone line. You therefore save the cost of installing and renting an additional line, as well as incurring any additional call charges.

BT Redcare Classic is ideal for all commercial risks or for high-value property owners.

## Peace of mind, 24/7

BT has been a market leader for 20 years in the fire and security market and is a leading supplier of alarm signalling services in the UK. We work closely with the insurance industry to ensure our products and services have its full backing.

BT Redcare Classic is compliant with British and European Standards for single path alarm signalling up to Grade 4, which is the highest level of protection on the market today. It is also approved by the Loss Prevention Certification Board (LPCB), the independent recognised body certifying fire and security products.

Buying and installing BT Redcare Classic is straightforward – you simply need a BT telephone line. Always use an approved alarm installer registered with a recognised trade association, such as the NSI (National Security Inspectorate) or SSAIB (Security Systems and Alarms Inspection Board).

Our helpline and website can help you find your nearest installer.

'Axa Insurance acknowledges the technology and ongoing developments undertaken by BT Redcare. Where remote monitoring is required for fire and intruder alarm installations or sprinkler and plant monitoring, Axa Insurance is confident to accept and/or specify BT Redcare and BT Redcare GSM as signalling media.'

**Douglas Barnett, Head of Customer Risk Management,  
AXA Insurance UK plc**

### BT Redcare Classic – intelligent alarm monitoring

- Dedicated, duplicated network with 99.999% availability
- Alerts alarm receiving centre within seconds
- Works for you every second of the day, 365 days of the year
- No need for an extra telephone line
- Works on a BT telephone line
- No call charges as BT Redcare Classic uses non-dialling technology
- You will not be subjected to further costs as a result of any dialling code changes

To find out more about how BT Redcare can protect your business, call us free on 0800 800 828 or visit our website at [www.redcare.bt.com](http://www.redcare.bt.com)



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